



## Warranty Claim Form

**Email claim form & photos** to: [warranty@viaseating.com](mailto:warranty@viaseating.com)

Warranty Chair information can be found on the Via label under the seat, on motion products under the base or on lounge under each panel or seat.

**THIS INFORMATION MUST BE INCLUDED TO BEGIN YOUR WARRANTY CLAIM**

Original Sales Order # and Dealer of Record

Contact information for questions on warranty

Complete Model number **\*\*include line # or photo of Via label\*\***

[ Quantity:  
[ Model:

**Is this a motion product?** Please provide the serial # from the Aeris sticker under chair

Description of warranty issue

Shipping address & Contact name and number for replacement parts

Please allow 3-5 business days for processing all warranty claims