



VIA Environmental Protection Program

As a company VIA believes that it is their responsibility to implement programs and practices that support the protection of the environment. VIA employees embrace the programs put in place and make sure that they are an intrinsic part of day to-day operations.

How VIA does this:

Daily operations: VIA have set an internal limit on kilowatt usage. A lower usage level has been achieved with conservation of machine motors from single-phase motors to multiple-phase motors, along with other conservation practices, such as installation of timers on heating systems. The VIA plant itself has multiple natural light enhancing opportunities, from front office wide pane windows, sky lights and 18 bay windows on the front of the building.

Facility Planning: With very deliberate space efficiency with respect to storage of inventory, processing, and assembly, VIA minimizes waste of resources for heating, lighting and air conditioning.

Packaging: VIA continues to use cardboard to ship all of our products. The cardboard used is made from 65% recycled materials – the highest percentage of use that still achieves the durability required for cartons. Cardboard is also used exclusively for materials handling purposes. VIA have dedicated a person to bail and recycle reusable cardboard within the plant and have it sent to the regional recycle center. Last year alone VIA managed to divert over 105 tons of recyclable materials from land fills. Similar bailing processes are used for plastic packaging and other plastic materials which are sorted and sent for recycling.

Materials used: State of the art technology ensures minimum waste of materials used in the upholstery process. All of VIA in-stock Maharam fabrics are 78% post-Industrial Recycled Polyester, 15% Polyester, and 7% Nylon. The vast majority of chair components' is products of service and can be fully recycled as such. In addition, VIA offers a 'PVC free' vinyl selection from EnviroLeather™. This is one of a wide range of eco and human health friendly upholstery solutions currently available. VIA offers COM/COL options on all seating solutions.

Finishing and Chemical Materials used: All adhesive materials used by VIA are water and saline based, fast drying, solutions and require no heating equipment or energy for drying. Neither do they contain any chlorinated solvents that require special handling and/or storage. What little waste that is generated as the result of infrequent wood stain is sent directly to a waste management firm for processing. Internal solvent emissions are tested regularly for compliance with OSHA standards. VIA has held its facilities tested by independent auditors to verify the nonexistence on environmental toxins.

Printed Materials: Where possible VIA uses recycled paper on brochures and internal paperwork. All discarded paper used in the office and plant is recycled



through a local recycling program. This program includes recycling of glass bottles, aluminum cans and newsprint.

Product Durability: Perhaps the best thing VIA can do for the environment is to build products to last. VIA has always had a reputation for exceptionally made durable furniture, which goes back to the ongoing commitment of providing quality, comfortable and reliable seating solutions.

VIA's Lifetime Warranty

This warranty is given to the initial purchaser and is valid for as long as the product is owned by the original purchaser. This warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage (single shift: 5 days a week, 8 hours a day) of the products during the warranty period. See "Applicable Warranty Periods" below. Products covered by this warranty will be either repaired or replaced at VIA's discretion. Product repair or replacement of any defective part is the customer's exclusive remedy for any and all product defects. Labor is not included. VIA accepts no other responsibilities or liabilities. Only those items free of misuse, abuse, accident, alteration, unauthorized repair, or damage by fire, flood, or other acts of God will be covered. This warranty applies to all VIA products manufactured after June 1, 2001.

Applicable Warranty Periods

All foam cushions, structural components, and non-moving parts are warranted for life.

Adjustable arms, pneumatic cylinders, and casters are warranted for ten (10) years. Mesh back fabric is warranted for 2 years.

Warranty Exceptions

Normal wear, fading, and COM / COL are not covered under this warranty. VIA does not warrant the matching of colors, patterns, or dye lots, except to within commercially acceptable standards.

Custom products have no warranty. Warranties that will cover multiple shifts (for use that exceeds 8 hours per day) are available for all VIA products. Please contact the VIA Customer Service department for details on multiple shift warranties.

Maintenance and Repair of Product:

VIA product is built with the highest quality components available. VIA product is engineered in order to be completely modular i.e. all components attach to the main cushion configuration (e.g. your choice of seat and back cushion) by metal to metal connectors. Each seat size is engineered to receive multiple controls and arm options (see afore mentioned) and can be installed at time of order or while in service very easily. In addition, sliding seat option can be added while chair is in service. Very simple, Philips screw driver required.



VIA Foam Specifications – Cold Cured, Closed Cell Technology

Lifetime Warranty on Foam!

Every VIA foam cushion is injection molded '**Cold Cured**' and is cast in a contoured mold specifically designed by and for VIA products. This ensures the same consistent shape, density, resistance and quality every time. This process **eliminates waste** as each mold is poured to VIA's exact specifications no more and no less. VIA foam is also '**Closed Cell**' Technology which means it does not readily absorb moisture. Therefore the foam does not breakdown which allows **VIA to offer a 'Lifetime Warranty on Foam'!**

In order to evaluate the resistance of foam, we use a "Resistance Factor" or "Energy Absorbing" qualities. Good foam must provide resistance in direct proportion to the amount of pressure applied. In other words; for every pound of pressure applied, the foam must also provide a pound of resistive pressure. The result is that the foam will not "bottom out".

The measurement of **density or volume weight** will give another indication of the foams ability to resist weight. This unit of measurement does not necessarily translate into hardness but rather the feel you receive when you sit on the foam.

Foam is comprised of a group of cells. The higher numbers of cells that are packed into a given area create a more dense area. As a result a greater weight is also created. Foam with a higher density is **best suited for office ergonomic seating**. Because the foam is injected into a mold, VIA controls the density throughout any portion of the cushion. VIA foam is stronger and denser in the center of the seat pan and lighter around the edges so **it does not cut off circulation in the lower extremities**.

Density volume weight is measured in pounds of cubic foot (or kilos per cubic meter (kg/m³)). Via foam has the average density or volume of 3 pounds per cubic foot (48 kg/m³). Standard flat foam has a single volume weight between 1.9 and 2.25 pounds per cubic foot (30 to 40 kg/m³).

Environmental Impact:

Because VIA uses **a cold cured injection molded process, this eliminates waste of raw materials, as we pour exactly the amount required to our exact specifications to fit the mould.**